CARLOS BRAVO

(503) 781-3398 | carlos@cbravo.info | www.cbravo.info

11173 SE BLUFF RD, SANDY, OR 97055

HIGHLIGHTS

- CompTIA A+ Certified.
- Extensive customer service and technical user support and training experience.
- Fast learner who is not intimidated by new technology and can explain complex issues in simple and direct language.
- Professional experience with graphic and print production, HTML, JavaScript, Video, QA, Website production, CMS management, database management, debugging, and presentation design and production.
- Fluent in Spanish.
- Advanced knowledge of hardware, networking, mobile devices, peripherals, software installs, upgrades, and virus removals.

TECHNICAL SKILLS

Programing Languages

- Advanced: HTML5, JavaScript, CSS, AS3, and XML.
- Familiar with: Linux, PHP, ASP, and MySQL queries.

Operating Systems

- Advanced knowledge of Windows (7, 8, & 10) and OS X.
- Familiar with Linux Ubuntu.

Programs

- Adobe Creative Cloud (Photoshop, Illustrator, InDesign, After Effects).
- MS Office (Word, Excel, PowerPoint).
- Salesforce.
- Word Press and Adobe Experience Manager.

EXPERIENCE

Production Designer

Seagate (Contract, Randstad), Hillsboro, OR

05/2016 – 05/2017

- Responsible for production of Seagate & LaCie corporate website pages, presentations, PDFs, and asset portal CMS management. Implemented the LaCie and Seagate brand guidelines in documents, graphics and presentations.

- Provided high levels of internal customer service, through emails, instant messages, phone calls, and face to face meetings.

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EXPERIENCE

Senior Interactive Developer, Producer, and Customer Support

Pointroll (Acquired by Sizmek in 2016), King of Prussia, PA

04/2005 – 02/2016

- Developed and produced rich media ads using Pointroll's proprietary online ad publishing CMS and API, and provided training and technical software support of Pointroll's CMS and API to clients over the phone, email and instant messages.

- Produced, tested, and debugged interactive rich media ads using advanced technology like XML, video streams, HTML5, JavaScript, AS3, data capture, activity tracking, and cookies.

- Coordinated daily with sales, developers, clients, and freelancers to ensure the proper allocation of assets, resources, and time to the successful creation of time-sensitive online advertising projects while delivering high levels of internal and external customer service, through emails, instant messages, phone calls, and face to face meetings.

- Production lead for Volkswagen from 2013 to 2015. Responsible for implementing, producing, publishing and troubleshooting ad units for Pointroll's biggest client while delivering high levels of internal and external customer service.

EDUCATION

IT-Ready – Portland, OR

04/2018

- Chosen to participate in a full scholarship training program sponsored by CompTIA's Creating IT Futures Foundation. IT-Ready involves A+ training, and, professional business skills. Completed program and passed CompTIA's A+ certification exams.

Pennsylvania Academy of the Fine Arts – Philadelphia, PA

1989

- Coursework in fine arts, printmaking, photography, and drawing.